

Health New Zealand Te Whatu Ora	POSITION TITLE	BadgerNet Clinical Midwife Specialist		
	GROUP	Specialist and Community Services	DEPARTMENT	Maternity
	REPORTING TO (operationally)	Clinical Midwife Manager	REPORTING TO (professionally)	Midwifery Director
DIRECTORATE RESPONSIBILITIES & DIRECT REPORTS	This role covers the BadgerNet program in Health New Zealand Te Whatu Ora Te Matau a Māui Hawke's Bay Staff reporting - 1 Direct - 0 Indirect			
PURPOSE OF THE POSITION	This role is responsible for providing clinical and technical support to the BadgerNet Clinical Information System with a focus on the Maternity system but also support to the BadgerNet Newborn Hearing Screening module and roll out of the Badgernet Neonatal EPR system. This role will facilitate a close working relationship between clinical, operational and technical staff working together to maintain and improve the BadgerNet Clinical Information system. This role requires a flexible approach with changing priorities and it is expected that this role will encompass a variety of tasks, some of which may not have a clinical component.			
KEY DELIVERABLES	Support of BadgerNet Users <ul style="list-style-type: none"> Be a clinical point of Contact for BadgerNet users in the Hawkes Bay region Set-up of new users (logins), organise or provide training and provide support for training/business process issues Trouble Shooting and resolve user errors Provide education and/or support to users where necessary SME for each application within the designated service area Support updating of BadgerNet reference material Ensures BadgerNet functionality adheres to and supports practitioners and their professional standards Provide Clinical Support to the BadgerNet Maternity System Support of BadgerNet Programs <ul style="list-style-type: none"> Support change management in relation to requirements for clinical information flow across the service Support upgrades and future enhancements Testing of and communication regarding of quarterly BadgerNet releases (upgrades) Test new releases and plan and support change management resulting from same Feed change requests onto service desk/ contact System C directly if urgent Test new releases and plan and support change management resulting from same Feed change requests onto service desk/ contact Clevermed directly if urgent Supports BadgerNet functionality to adheres to and supports practitioners and their professional standards Support the completion of user manuals and business processes Co-ordinate business activities, including testing for 3-monthly release cycles and other project work Work with Digital Enablement to identify risk, mitigate and find resolution to risks, prioritise shared pieces of work, ensure regression testing is carried out and support seamless integration between BadgerNet and other clinical systems Support the integration of the BadgerNet system to internal and external interfaces Any troubleshooting technical/processes Support Maintenance of the BadgerNet District/Region intranet page Work collaboratively with other regions to develop the BadgerNet system Support the roll out of BadgerNet in other regions Member of the BadgerNet related clinical groups e.g.: SUNOG, ECA Management of the NIR Database <ul style="list-style-type: none"> Resolve Errors in NIR, BDM and Datamart data quality checks 			

	<p>Data Quality</p> <ul style="list-style-type: none"> • Monitor the quality of clinical information entered and reported • Produce audits, reports, analyse data and monitor the quality of clinical records • Ensures all the key data has been captured and update if missing • Works with clinical coders and BadgerNet Point of Contacts as required • Review daily birth lists then update if missing or incorrect data • Ensures antenatal clinic letters, birth and discharge reports are sent out in a timely fashion • Monitor the quality of clinical information entered and reported • Auditing of Badgernet data as required by the service • Provide technical and training support to users of the BadgerNet system • Produce reports, analyse to ensure all the key data is present and monitor the quality of clinical records <p>BadgerNotes</p> <ul style="list-style-type: none"> • Support the roll out and promotion of BadgerNotes • Update configurations and pamphlets as required • Support consumers with BadgerNotes issues 		
<p>HEALTH & SAFETY RESPONSIBILITIES</p>	<p>Te Whatu Ora, Te Matau a Māui Hawke’s Bay, is committed to maintaining and promoting the health & safety of all its staff, contractors, volunteers and patients. In this role, your duties are:</p> <ul style="list-style-type: none"> • Not to do anything that puts your own H&S at risk • Not to do anything that puts others H&S at risk • To follow all health and safety policies and procedures • To follow all reasonable health and safety instructions <p>(You have the right to cease work if you believe that you, or others, are at risk of serious harm).</p>		
<p>KEY WORKING RELATIONSHIPS</p>	<table border="0" style="width: 100%;"> <tr> <td style="width: 50%; vertical-align: top;"> <p>INTERNAL</p> <ul style="list-style-type: none"> ▪ Digital Enablement ▪ Maternity Services ▪ Paediatric Services ▪ Audiology Services ▪ Anaesthetic and Acute Pain Services ▪ Lead Maternity Carers ▪ Allied Health ▪ Heads of Departments ▪ Senior medical staff ▪ Resident medical officers ▪ Health Service Managers and teams across Te Whatu Ora, Te Matau a Māui services and specialist community and regional services ▪ Group Leadership Teams ▪ Maternity Quality and Safety Program </td> <td style="width: 50%; vertical-align: top;"> <p>EXTERNAL</p> <ul style="list-style-type: none"> ▪ Lead Maternity Carers ▪ Health New Zealand -Te Whatu Ora ▪ BadgerNet (System C) ▪ External Laboratory and ultrasound providers ▪ Well Child Providers ▪ GP’s ▪ NIR/AIR ▪ Births, Deaths and Marriages ▪ Regional/other district services ▪ HQSC </td> </tr> </table>	<p>INTERNAL</p> <ul style="list-style-type: none"> ▪ Digital Enablement ▪ Maternity Services ▪ Paediatric Services ▪ Audiology Services ▪ Anaesthetic and Acute Pain Services ▪ Lead Maternity Carers ▪ Allied Health ▪ Heads of Departments ▪ Senior medical staff ▪ Resident medical officers ▪ Health Service Managers and teams across Te Whatu Ora, Te Matau a Māui services and specialist community and regional services ▪ Group Leadership Teams ▪ Maternity Quality and Safety Program 	<p>EXTERNAL</p> <ul style="list-style-type: none"> ▪ Lead Maternity Carers ▪ Health New Zealand -Te Whatu Ora ▪ BadgerNet (System C) ▪ External Laboratory and ultrasound providers ▪ Well Child Providers ▪ GP’s ▪ NIR/AIR ▪ Births, Deaths and Marriages ▪ Regional/other district services ▪ HQSC
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DELEGATION AND DECISION	<p>Makes decisions to meet service requirements</p> <p>Works as part of a team with a high degree of independence to achieve the plan and problem solve complex issues as they arise.</p>
HOURS OF WORK	<p>40 hours per fortnight (0.5 FTE)</p>
EMPLOYMENT AGREEMENT & SALARY	<p>In accordance with the DHBs / NZNO/ MERAS Nursing & Midwifery Multi/ Single Employer Collective Agreement (MECA/SECA) Senior Nurse Scale, Grade 4, according to qualifications and experience.</p>
DATE	<p>Feb 2025</p>
EXPENDITURE & BUDGET ACCOUNTABILITY	<ul style="list-style-type: none"> ▪ Nil
SCOPE & COMPLEXITY	<p>The BadgerNet Clinical Midwife Specialist is a senior midwifery role responsible for providing comprehensive specialist expertise and clinical leadership to the health professionals using the BadgerNet Clinical Information system within Te Matua ā Maui – Hawkes Bay Maternity Services. This role is integral in maintaining quality standards of information record management and application to clinical practice across the maternity service to meet individual, divisional and organisational requirements.</p> <p>The BadgerNet Clinical Midwife Specialist is expected to lead and work collaboratively with health professionals to manage a variety of complex clinical and operational issues related to primary and secondary maternity services. There will be a requirement to be able to prioritise issues and negotiate time frames, while still providing a quality customer service. The range of problems will be diverse and require solutions customised to meet the circumstances of the client. Therefore, opportunities will arise to provide innovative options to the client based on proven outcomes.</p> <p>There will be demands to meet deadlines, maintain accuracy and quality of information. Failure to do so could impact on the organisation in terms of clinical risk and/or a failure to provide adequate care. The BadgerNet Clinical Midwife Specialist will refer to the Midwifery Director or Group Manager for advice or second opinion.</p>

ESSENTIAL CRITERIA

Qualification

- NZ registered, Registered Midwife with relevant and current knowledge of the New Zealand Maternity/Midwifery system
- Holds a current New Zealand annual practising certificate with no conditions
- Is fully engaged in the Midwifery Council Recertification Programme.

Experience

- At least 5 years of clinical experience within the New Zealand Midwifery System

Business / Technical Skills

- Excellent communication skills with ability to communicate with a wide range of people.
- Can be relied upon to effectively manage confidential information
- An understanding of continuous quality improvement
- Knowledge of section 88 and the DHB Maternity service specifications
- Knowledge of the professional and ethical framework for midwives, doctors, nurses and allied health professionals
- Confidence with software applications MS Word, MS Excel, MS Outlook, MS Teams
- Ability to break down complex information and process flows to identify factors and links between information from different sources
- Operational knowledge of ECA (PAS) and clinical portal

Key Attributes

- Ability to align project objectives with the needs of Māma, whānau and the maternity service
- Ability and willingness to learn new technical skills and toolsets
- Ability to look for and explore innovative solutions to complex problems
- Attention to detail and ability to follow through on commitments
- Ability to work unsupervised and to set own work plan in consultation with the maternity team
- Ability to work as a highly effective team member, actively contributes and accepts consensus decisions and offers help and support to colleagues
- Skilled in working collaboratively, actively listens and draws out information, checking understanding and summarizing position
- Expresses information effectively, both written and verbal, adjusts language and style to the recipients and considers their frame of reference
- Able to convey complex or technical information in a manner that others can understand, and able to understand and interpret complex information from others.
- Ability to get alongside clinicians and other staff to support their learning and be viewed as a valued resource.
- Attention to detail and able to produce and report data efficiently and effectively
- Committed to own professional and personal development
- Receives and processes constructive feedback related to own performance

DESIRABLE CRITERIA

Qualification

- Postgraduate Education
- Previous adult education experience

Experience

- A wide range of midwifery experiences in a variety of settings

Business / Technical Skills

- Advanced IT skills
- Previous experience using the BadgerNet Maternity or Neonatal Systems



Our Vision and Values

Te hauora o te Matau-ā-Māui: Healthy Hawke's Bay

Excellent health services working in partnership to improve the health and wellbeing of our people and to reduce health inequities within our community.



HE KAUANUANU RESPECT

Showing **respect** for each other, our staff, patients and consumers. This means I actively seek to understand what matters to you.

ĀKINA IMPROVEMENT

Continuous **improvement** in everything we do. This means that I actively seek to improve my service.

RARANGA TE TIRA PARTNERSHIP

Working together in **partnership** across the community. This means I will work with you and your whānau on what matters to you.

TAUWHIRO CARE

Delivering high quality **care** to patients and consumers. This means I show empathy and treat you with care, compassion and dignity.

- Upholds confidentiality, behaves with integrity and discretion
- Makes effective decisions within appropriate timeframes and levels of responsibility and escalates issues appropriately, and seeks assistance when needed
- Highly organised, flexible and able to do multiple tasks simultaneously
- Demonstrates strong written and verbal communication skills

Effectively Engaging with Māori

- Demonstrates knowledge and understanding of local tikanga and Māori culture sufficiently to be able to respond appropriately to Māori
- Is visible, welcoming and accessible to Māori consumers and their whānau
- Actively engages in respectful relationships with Māori consumers and whānau and the Māori community
- Actively seeks ways to work with Māori consumers and whānau to maximise Māori experience
- Actively facilitates the participation of whānau in the care and support of their whānau member

Physical requirements for role:

Agility

- Able to kneel
- Able to squat
- Ability to undertake substantial number of repetitive activities, including word processing and other clerical type activity.

Fitness

- Able to walk up 2 flights of stairs without stopping

Strength

- Able to do at least 3 half press ups (i.e., on knees)

Visual ability

- Sufficient to drive, write/record, use computer and manage electrical safety.

Hearing and speech

- Sufficient to communicate and facilitate understanding of clients/customer communication and enable direct and telephone communication.

Vaccination status for role:

All staff must be vaccinated as per Te Whatu Ora – Te Matau ā Maui Immunisation policy